



4/1/2020

Dear Patients and Families,

Horizon Home Health and Hospice is committed to keeping you updated about our response to COVID-19. We're providing this update to describe our practices relating to COVID-positive patients.

Horizon Home Health and Hospice is treating COVID-positive patients. We are in close contact with the state health department concerning these patients and are following their guidance.

As a reminder, here are some of the steps we're taking across the agency to reduce the risk of COVID-19:

- We are staying up-to-date and implementing CDC guidance, including CDC's guidance issued March 10 relating to home health and hospice providers
- We are following recommended infection control measures, including hand hygiene, environmental cleaning, and use of personal protective equipment (PPE)
- We are evaluating all patients and prospective patients for COVID-19 symptoms or risk before providing care
- We are screening, monitoring and tracking the health of our employees, including repeated screening for travel, symptoms, or potential exposure
- Where necessary, we are coordinating closely with state and local health departments

As a result of our efforts, while we share the community's great concern about this pandemic, we feel confident in our ability to provide uninterrupted care in a way that will minimize exposure to others. We hope that you will use us as a resource to help prevent the spread of COVID-19.

Sincerely,

A handwritten signature in black ink, appearing to read "Bridger Booras", written over a horizontal line.

Bridger Booras  
Administrator